



July 8, 2022




UTILITY ANNOUNCEMENT

The Village of Waterman recently upgraded to a new billing software. This upgrade includes many new features for our customers. These features include the ability to view your account history, pay your bill online, as well as the option to enroll yourself in paperless billing.

To sign up for our customer portal, please go to <https://waterman.authoritypay.com> and click Register. To register for the customer portal, you will need your new account number and unique customer identification number (CID). You should have received a letter advising of the update and your new account and CID numbers. If you did not receive the letter or need assistance accessing the portal, please call Village Hall.

Below is an example of what your new billing statement will look like. As a reminder, our bills are issued quarterly in February, May, August, and November.

 <p>VILLAGE OF WATERMAN PO BOX 239 WATERMAN, IL 60556 Phone: 815-264-3652</p> <p>TEMP - RETURN SERVICE REQUESTED</p>  <p>Waterman IL 60556</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>ACCOUNT NUMBER</td><td style="text-align: right;">123-0</td></tr> <tr><td>CID:</td><td style="text-align: right;">123</td></tr> <tr><td>BILLING DATE</td><td></td></tr> <tr><td>AMOUNT DUE</td><td style="text-align: right;">0.00</td></tr> <tr><td>DUE DATE</td><td></td></tr> <tr><td>AFTER DUE DATE PAY</td><td></td></tr> </table> <p style="text-align: center;">Account Statement</p> <p>MAKE CHECK PAYABLE TO: VILLAGE OF WATERMAN</p> <p style="text-align: center;">Not Responsible for Mail Delivery</p> <p style="text-align: center;">www.villageofwaterman.com 815-264-3652 CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2">CUSTOMER NAME</th> <th colspan="2">SERVICE ADDRESS</th> <th colspan="2">ACCOUNT NUMBER</th> </tr> <tr> <td colspan="2"></td> <td colspan="2" style="text-align: center;">Kennedy</td> <td colspan="2" style="text-align: center;">123-0</td> </tr> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th rowspan="2">METER NUMBER</th> <th colspan="2">SERVICE PERIOD</th> <th colspan="2">METER READINGS</th> <th rowspan="2">METER DIFFERENCE</th> <th colspan="2">1000 GALLONS USED</th> <th rowspan="2">TYPE OF READINGS</th> </tr> <tr> <th>FROM</th> <th>TO</th> <th>PRIOR</th> <th>PRESENT</th> <th>WATER</th> <th>SEWER</th> </tr> </thead> <tbody> <tr> <td></td> <td style="text-align: center;">2/1</td> <td style="text-align: center;">4/30</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <div style="display: flex; justify-content: space-between; margin-top: 20px;"> <div style="width: 60%;"> <p>Please Sign Up For Customer Portal by going to waterman.authoritypay.com. Please have CID and Acct. # available when signing up.</p> </div> <div style="width: 35%; text-align: right;"> <table border="0"> <tr><td>Previous Balance</td><td style="text-align: right;">217.79</td></tr> <tr><td>Payments</td><td style="text-align: right;">-217.79</td></tr> <tr><td>Adjustments</td><td style="text-align: right;">0.00</td></tr> <tr><td>Prior Balance</td><td style="text-align: right;">0.00</td></tr> <tr><td colspan="2"><hr style="width: 100px; margin-left: auto; margin-right: 0;"/></td></tr> <tr><td>Current Charges</td><td style="text-align: right;">0.00</td></tr> <tr><td>No Payment Necessary</td><td style="text-align: right;">0.00</td></tr> </table> </div> </div>	ACCOUNT NUMBER	123-0	CID:	123	BILLING DATE		AMOUNT DUE	0.00	DUE DATE		AFTER DUE DATE PAY		CUSTOMER NAME		SERVICE ADDRESS		ACCOUNT NUMBER				Kennedy		123-0		METER NUMBER	SERVICE PERIOD		METER READINGS		METER DIFFERENCE	1000 GALLONS USED		TYPE OF READINGS	FROM	TO	PRIOR	PRESENT	WATER	SEWER		2/1	4/30							Previous Balance	217.79	Payments	-217.79	Adjustments	0.00	Prior Balance	0.00	<hr style="width: 100px; margin-left: auto; margin-right: 0;"/>		Current Charges	0.00	No Payment Necessary	0.00
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